

**OWADAN TOURISM - TURKMENISTAN
TRAVELLER'S TRIP APPRAISAL FORM**

It is very important for us to hear your opinion about the tour and the services we provided. Please take a few minutes to look back at your trip through Turkmenistan and give us your honest feedback. This will help us to improve our services to future visitors. You can use the backside for further suggestions. Want to wait till you get back home? Please leave your comments in a Google Review or on our Facebook page. Thank you very much for your cooperation.

Filled in by: _____ Number of persons traveling with you: _____

Nationality: _____ Travel dates (ddmmyy-ddmmyy): _____

Route: _____

How did you book this tour? Via a tour operator abroad Via a travel agency in Central Asia Via Owadan Tourism website Other

1 How useful was the information provided to you in preparation of your trip to Turkmenistan? Was anything inaccurate or missing?

2 Quality of services (the questions below are only to guide you, not to limit you in your feedback)

A. Accommodation. Please confirm hotel name(s) if you can remember:

Hotel services met your expectations? _____

Hotel rooms were clean and functional? _____

Camp gear was clean and functional? _____

Camp dining set up was pleasant? _____

B. Meals. Please confirm restaurant name(s) if you can remember:

Restaurant meals were good in quality and volume? _____

Restaurant facilities were clean and functional? _____

Picnic meals were good in quality and volume? _____

Camp meals were good in quality and volume? _____

C. Transportation. Please confirm name of your driver(s) if you remember:

Transport used was comfortable and clean? _____

Transport used was in proper technical state? _____

Driver's driving skills were professional and safe? _____

Driver was punctual for transfers (pick up/start)? _____

D. Guide-interpretation. Please confirm name of your guide(s) if you remember:

Guide foreign language skills were appropriate? _____

Guide offered good quality excursions? _____

Guide was friendly and helpful in attitude? _____

Guide was professional and discrete in manner? _____

3 Please describe your overall impression of TURKMENISTAN as travel destination, and of our AGENCY as travel service provider:

4 I allow OWADAN TOURISM to share my impressions and service evaluation on its website

YES NO

You can disclose my name YES NO

You can disclose my trip dates (mm/yy)

YES NO

You can disclose my nationality YES NO

You can disclose my itinerary/program

YES NO

Please contact me before using or publishing: _____ (cellphone, Skype or e-mail)

Place: _____

Date: _____

Signature: _____

